

# Privacy Policy

**Effective Date: December 2024**

Thank you for using Yoka, a mobile gaming application developed by **Amega Capital Ltd** (the "Company"). We are committed to protecting your personal information and ensuring transparency in how we collect, use, and share it. This Privacy Policy outlines how your data is handled when you interact with the Yoka app. By downloading, installing, or using Yoka, you consent to the practices described in this Privacy Policy.

## 1. Information We Collect

When you use the Yoka app, we collect various types of personal and non-personal information to enhance your gaming experience and ensure the proper functioning of the app.

### Information You Provide Directly

We collect information you provide when you create an account, such as your name, email address, username, and password. If you make in-app purchases or deposits through the app, we may collect financial information, such as payment details or cryptocurrency wallet addresses. Additionally, if you contact our support team, we collect information related to your inquiry to resolve your issues efficiently.

### Information Collected Automatically

We automatically collect information about how you interact with the app. This includes device-specific details, such as your device type, operating system, and unique device identifiers. We also collect log information, such as session duration, error reports, and usage patterns. Approximate location data may be collected based on your IP address to personalize app content or ensure compliance with regional regulations. Cookies and similar tracking technologies are also used to collect information about your preferences and interactions with the app.

### Mobile Permissions

To provide a seamless gaming experience, the app may request access to certain features or information on your device. For example, we may request access to:

- **Storage:** To save app-related data, such as gameplay history or preferences.
- **Network Access:** To ensure internet connectivity for game updates and multiplayer functionality.
- **Push Notifications:** To send you alerts about new features, rewards, or important account-related updates.

You can manage these permissions through your device settings at any time.

## **2. How We Use Your Information**

We use the information collected from you for the following purposes:

### **Providing and Improving the App**

Your information is essential for creating and managing your account, processing in-app purchases, and enabling gameplay features. We use your device and usage data to ensure the app functions as intended, troubleshoot issues, and improve overall performance.

### **Personalizing Your Experience**

We use data like your gameplay history and preferences to tailor your experience, such as offering personalized challenges, recommending features, or adjusting game difficulty.

### **Communicating with You**

We may use your contact information to send important updates about your account or gameplay. If you opt-in, we may also send promotional offers, event notifications, or surveys to gather feedback and improve our services.

### **Ensuring Compliance and Security**

Your data may be used to verify your identity, prevent unauthorized access, and ensure compliance with legal or regulatory requirements. For instance, location data may be used to comply with region-specific gaming laws.

## **3. Sharing Your Information**

We take your privacy seriously and only share your information in limited circumstances:

### **Third-Party Service Providers**

We work with trusted third-party providers to assist with app functionality, such as payment processing, analytics, and customer support. These providers are obligated to handle your data securely and in compliance with applicable data protection laws.

### **Legal and Regulatory Requirements**

We may disclose your information when required by law or to comply with legal requests from government or regulatory authorities. This includes situations where disclosure is necessary to protect our legal rights or enforce our terms of service.

### **Consent-Based Sharing**

In cases where data sharing goes beyond the purposes outlined in this Privacy Policy, we will request your explicit consent before proceeding.

## 4. Mobile-Specific Data Practices

The Yoka app uses technologies and practices specific to mobile applications to ensure optimal performance and user experience:

### Cookies and Tracking Technologies

Cookies and similar technologies, such as software development kits (SDKs), are used to collect information about your in-app behavior. Session cookies are temporary and expire when you close the app, while persistent cookies remain until deleted. These tools help us improve app functionality, deliver relevant content, and provide a smoother gaming experience.

### Advertising and Analytics

We partner with analytics providers to understand how users interact with the app. Additionally, third-party advertising networks may collect data to display personalized ads within the app. You can opt out of interest-based ads through your device settings or by contacting us directly.

### Push Notifications

We may send you notifications to inform you about game updates, rewards, or special offers. You can manage or disable these notifications through your device settings.

### Location Data

The app may collect approximate location data to optimize content delivery, enforce regional restrictions, or improve analytics. This data is not stored or shared unless necessary for these purposes.

## 5. Security and Retention of Data

We take the security of your personal information seriously and use industry-standard measures to protect it from unauthorized access, loss, or misuse. These measures include encryption, secure storage, and regular audits of our security practices.

We retain your data for as long as necessary to provide the app's services or comply with legal obligations. For example, account and gameplay data are stored until you delete your account. Payment and transaction data may be retained longer to meet regulatory requirements. When data is no longer needed, it is anonymized or securely deleted.

## 6. Your Rights and Choices

As a user of the Yoka app, you have several rights regarding your personal data:

- **Access and Correction:** You can request a copy of your personal data and update inaccurate information.

- **Account Deletion:** You may request the deletion of your account and associated data, subject to legal or regulatory requirements.
- **Restrict Processing:** You can request limits on how your data is processed in certain circumstances.
- **Withdraw Consent:** For permissions like location or notifications, you can revoke consent by adjusting your device settings or contacting us.
- **Data Portability:** Request a copy of your data in a format that can be transferred to another service.

To exercise these rights, contact us at [support@yoka.game](mailto:support@yoka.game).

## 7. Children's Privacy

The Yoka app is not intended for users under the age of 18. We do not knowingly collect personal data from minors. If you believe a child has provided personal information, please contact us immediately, and we will take steps to delete the data.

## 8. International Data Transfers

Your information may be transferred and processed in countries outside your own, including those that may not offer the same level of data protection. We ensure these transfers comply with applicable laws and use safeguards such as encryption or contractual agreements with third parties.

## 9. Updates to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, app features, or legal obligations. Updates will be posted within the app or communicated through other means. Continued use of the app after changes indicates your acceptance of the updated policy.

## 10. Contact Us

If you have questions or concerns about this Privacy Policy or your personal data, contact us at: [support@yoka.game](mailto:support@yoka.game)

By using the Yoka app, you agree to this Privacy Policy and consent to the collection, use, and sharing of your information as outlined above.